

A simplified Shield experience is coming January 31, 2025.
Here's everything you need to know:



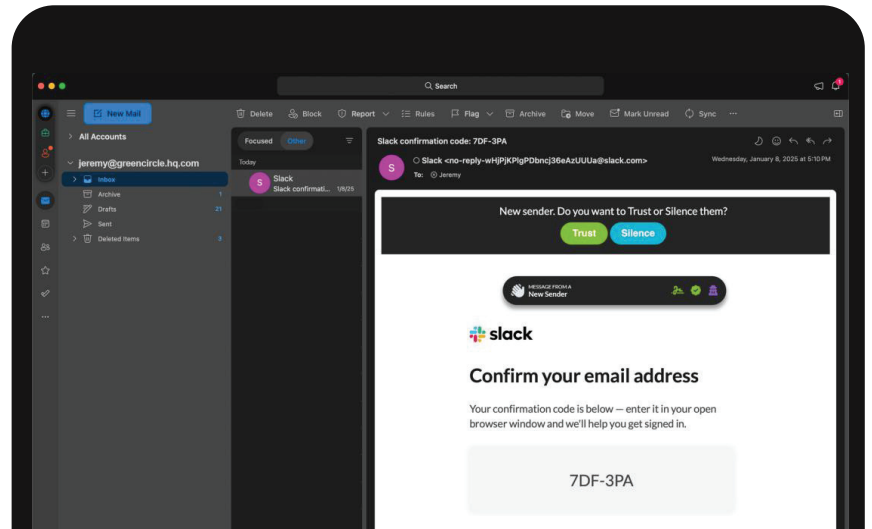
New Sender Experience

To make Shield more intuitive, improvements have been made to the new sender process starting with the removal of the review folder.

If there are messages still in your review folder, they will remain there until you move them. However, new messages won't be delivered to that location going forward.

If you're currently using the Focused Inbox feature in Outlook, messages from new senders will now land in the Other tab. If you have Focused Inbox turned off, messages will land directly in your inbox.

There is also a new banner at the top of new sender emails where you can trust or silence senders directly from the message.



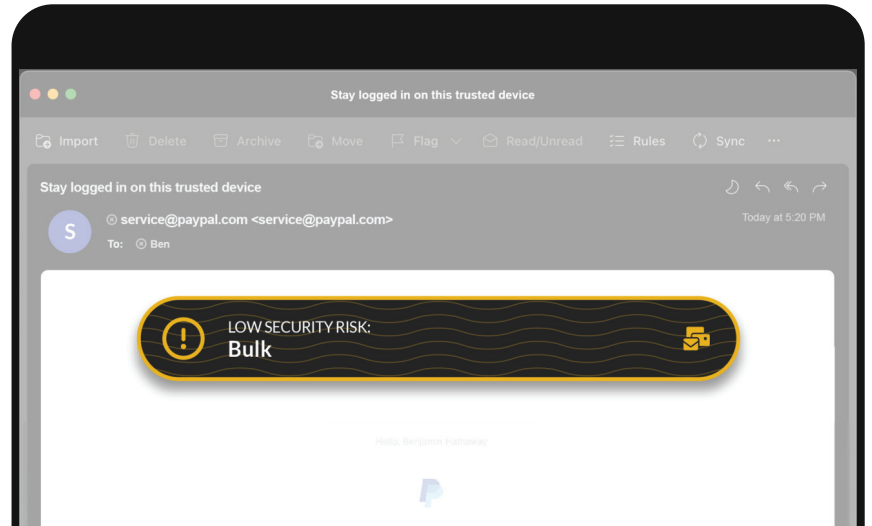
Note that with this change you will also no longer receive first-time sender notifications.



Improved Heads-Up Display

The Heads-Up-Display has been simplified to convey the most important insights you need to know about a message. Critical risk factors are now displayed front and center so you can feel more confident with good messages and more careful with suspicious ones.

In addition, the alt text of the HUD has been changed to explain the risk level in plain English for those who have images disabled or use a screen reader.



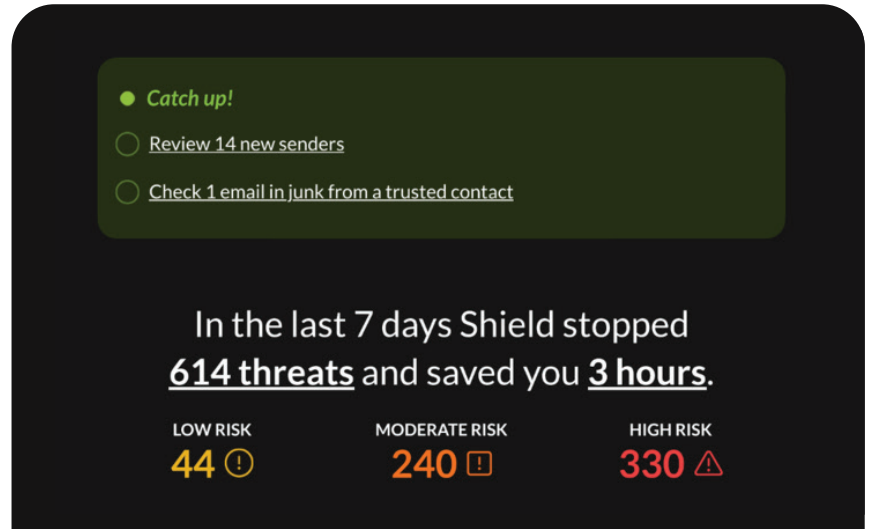
PREVIOUS VERSION OF THE HEADS-UP DISPLAY



New Feature: Email Security Briefing

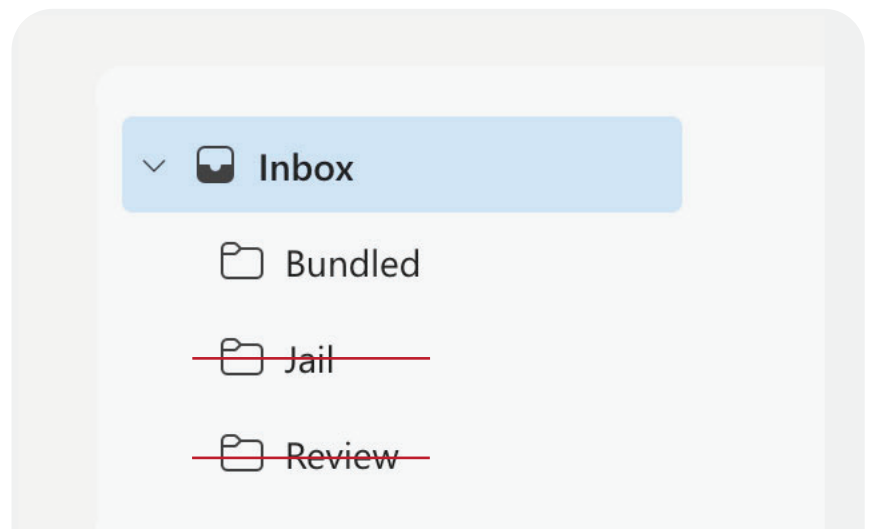
The email security briefing is designed to keep you up to date on what's happening in your email. The catch-up section serves as a gentle reminder to review any new senders as well as to alert you of any messages from trusted senders are in Junk or Jail.

You can also see what Shield is doing to protect you with the addition of intuitive dashboards.



Improved Intelligence

Shield now learns your preferences more naturally with the removal of extra folders and notifications. With the new sender experience, you no longer have a review folder to manage. In addition, we have eliminated the need for the Jail folder. By deleting a message from the junk folder, you will no longer receive those messages in your mailbox as they will be sent to Jail automatically.



These changes are designed to make Shield more intuitive while maintaining the strong security you rely on. If you have questions, please reach out to your IT team who are ready to help you through this transition.